

**Singing Men of Arkansas  
Refund/Exchange Policy  
Updated March 3, 2010**

**100% Satisfaction Guarantee**

You may return most new, unopened items sold by Singing Men of Arkansas within 30 days of delivery for a full refund or exchange. We will pay the return shipping if the return is a result of our error (examples include you received the wrong item or a defective item).

If you need to return an item, please contact us by mail or email.

Mailing Address:

Singing Men of Arkansas  
1935 Willow Ridge Ave  
Springdale, AR 72764

Or Email our business manager:

[jimbopaul@yahoo.com](mailto:jimbopaul@yahoo.com)

Singing Men of Arkansas reserves the right to amend these terms at any time and to make exceptions on a case-by-case basis.